



## Executive Summary

Manufacturers of all types are focused on providing safe working environments and avoiding incidents that can impact efficiency and productivity. Many of the largest manufacturers in the world depend on Eventide's communications recording solutions to reliably capture and archive calls that occur on critical communication systems - including radios, dispatch consoles, intercoms and telephones.

## Challenges

- To properly investigate incidents that occur, manufacturers need clear recordings of "who said what", when they said it and what the responses were.
- Accurate records are required for staff responses to critical incidents such as fires, substance leaks, worker down, health situation or machinery failure.
- Many manufacturers also need tools to help identify post-incident training needs.

## How Eventide Helps

- Eventide's NexLog DX-Series recording solutions provide highly reliable recording of dispatch activity, two-way radio calls and telephone calls - assuring that an accurate record of the response to each incident is immediately available.
- Recordings are tagged with searchable metadata to identify callers, talk groups, dispatchers and more. Location data can also be tagged with select radio systems.
- Multiple recordings can easily be organized into an incident. These incident recordings can then be annotated, redacted, flagged and more. Other media such as video clips and photos may also be added to the incident's timeline. The completed incident can then be secured and exported for investigation and forensic analysis.
- Using Eventide's quality assurance software add-on, the recordings from an incident can easily be assessed for compliance with the manufacturer's standard operating procedures and to identify needs for staff training or procedure improvement.

## Conclusion

The Eventide NexLog DX-Series of recording solutions fully meet the special incident recording requirements of companies worldwide. Customers include major manufacturers of automobiles, aircraft, heavy equipment, oil & gas, chemicals, pharmaceuticals and food & beverage.